



We are pleased to announce that Expo Freight Australia will be the preferred freight forwarder and SOLE onsite logistics provider for **Hair Festival 2026**.

Expo Freight specialises in event freight movements to assure deadlines are met and your goods are handled with the required care.

If this is your first time utilising the Expo Freight booking platform, please locate the welcome email sent to you, which will contain your login details and temporary password. Alternatively, you can register a new account via the [Booking Link](#) or visiting our [website](#).

There are 2 options for delivery to your stand.

#### **Option 1 / End to end freight handling:**

Book your requirements directly through Expo Freight. Expo Freight will collect from your allocated address, store all items prior to the event and deliver directly to your stand, prior to your arrival. They will also store any items during the show.

For all quote requests please login via the [Expo Freight Portal](#). All requests must be submitted by **Thursday 18<sup>th</sup> June 2026**. The following freight collection deadlines are applicable –

- VIC Metro – 23rd June
- NSW Metro – 26th June
- SA Metro – 23rd June
- QLD Metro – 24th June
- WA Metro – 18th June

For all other area's please contact our team.

#### **Option 2 / Loading dock access and material handling:**

If you would like to make your own arrangements for delivery, loading dock access and onsite handling MUST be booked through the [Expo Freight Portal](#). Once your booking has been received and processed the onsite handling tariff will be sent to you via the booking portal.

If you are not utilising Expo Freight for the transportation of your goods, then you must have a CLEAR shipping Label with stand numbers stated for both delivery and pickup.

Delivery and forklift access will be strictly between the allocated bump in times displayed on the portal and onsite charges must be signed off on before Expo Freight can handle your goods. If no booking has been pre-registered there may be further processing charges on the day.

If you are using your own transport company or delivering yourself, **Expo Freight cannot sign for delivery of goods on your behalf**. Please ensure you make specific arrangements with your transport provider or ensure you have a representative onsite at the time of delivery.

The show bumps in on very tight parameters and deliveries will not be accepted at the venue earlier. Furthermore, all freight must be removed from the venue during official move out times, no exceptions. Expo Freight has been instructed by the Event Organiser to remove any freight still onsite at the end of tenancy, **9 pm on Monday 29<sup>th</sup> June 2026**. Freight will be removed from the venue to a depot, at the expense of the exhibitor/contractor.

#### **Empty Storage:**

Any large packaging materials that are required for storage must be ready for collection from your stand at **5pm on 27 June 2026**. Empty storage labels can be collected from the Expo Freight service desk. Items that are not ready for collection from stand by this date will be disposed of by the venue or additional charges will be applicable for the removal.

#### **Freight enquiries:**

[bayram@expofreight.com.au](mailto:bayram@expofreight.com.au)

+61 428 685 603

#### **Loading dock and onsite handling enquiries:**

[onsite@expofreight.com.au](mailto:onsite@expofreight.com.au)

+61 473 621 223